

# We Ask Because We Care



## English

*Every patient who comes to Children's Hospital Colorado deserves the best care. We ask questions about race, ethnicity, identity and language to help us get to know each child better. Your answers will help us improve our care for all children. **We ask because we care.***

### “ Why do we ask questions about race, ethnicity, identity and language?

Everyone has a unique identity. Your answers allow us to make sure everyone gets care that's personalized to them. These questions help us:

- Remain sensitive to your cultural needs and values
- Offer services to improve care
- Create programs that support you and your community
- Meet compliance standards

### “ Who looks at this information?

The only people who see this information are registration staff, your care team, administrators for the hospital and quality improvement team members. Because this is part of your medical record, it's protected health information.

### “ Why do you need this information?

This information helps us better care for you and your family and provide the best experience possible when you need us most. For example, if we learn that your child's preferred language is not English, we can ensure we have an interpreter on hand. This information also helps us learn more about the community we treat. The information you share is only used within Children's Hospital Colorado to improve the services and programs we offer.

### “ What if I don't want to answer?

Just let us know, and we will honor your request and make note of this. If you change your mind, you can update this information in MyChart or with a team member at any time.

